

Ícaro Leon

Salesforce Developer | Salesforce Ranger | 8x Superbadge | Apex | LWC | AURA | Flow | Triggers | Unit Tests | SOQL | SOSL

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ABOUT

Graduated in Law, I have worked as a criminal defense attorney since my graduation in 2019, during which I developed critical skills such as strategic analysis, documentation, communication, teamwork, and adaptation to high-pressure environments. In 2022, I decided to pursue my passion for technology, completing the Web Development Bootcamp at Le Wagon, where I gained experience with *Ruby on Rails*, *HTML*, *CSS*, *JavaScript*, and other technologies. To solidify my technical foundation, I began a new degree in Systems Analysis and Development. Shortly after, I entered the Salesforce world, completing the **Immersive Salesforce Development Course at CSP Tech**, the **Salesforce Core Developer Bootcamp at OSF Digital**, and **worked as a backend intern in the Vem Ser DBC Internship Program - Salesforce**. This experience led to **my current role as a Salesforce Developer, where I contribute to Globo's Customer Support Team**. I possess skills in both the Salesforce ecosystem (Apex, LWC, SOQL, SOSL, Triggers, Flows, Unit Tests) and technologies such as *Java*, *Ruby*, *HTML/CSS/JavaScript*, *APIs*, *Git*, *Scrum*, and other tools.

SKILLS

Salesforce: APEX, Visualforce Pages, Flows, APIs, Platform Customization, Triggers, Unit Tests

Programming Languages and Frameworks: Ruby | Ruby on Rails | JavaScript | React | Java | Spring (Web, Data, and Security)

Database: Oracle | MongoDB | MySQL | PostgreSQL

Other tools: Docker | Mockito | Kafka | Heroku | Git | GitHub | APIs | Swagger | Postman | Windows | Linux | MacOS

Management Methodologies and Tools: Scrum | Kanban | Microsoft Office | Trello | Figma

Soft Skills: Adaptability | Problem-Solving | Teamwork | Communication | Time Management | Analysis Skills | Client Meetings

PROFESSIONAL EXPERIENCE

DBC Company | Salesforce Developer - Globo Client | *May/2024 to Present*

- Maintenance and development of functionalities in Service Cloud for Globo's Customer Support team, bug fixes, team support, and requirements analysis. Activities include creating automations using Apex, Process Builder, Flows, Approval Process, developing custom components with Lightning Web Components (LWC), configuring custom objects, implementing flows and processes in Lightning, as well as integrating with external systems via REST APIs. The experience also encompasses querying and manipulating data with SOQL and SOSL, requirements analysis, bug fixing, technical support for teams, and documentation of developments. The work is aimed at customizing and optimizing the platform, ensuring efficiency, continuous improvements, and alignment with business demands and the needs of the customer service team.

DBC Company | Backend Intern | Salesforce Trainee Program | *Oct/2023 to May 2024*

- “Vem Ser DBC” Internship Program, focusing on Backend Java/Spring Boot, with specialization in Salesforce. Responsibilities included requirements analysis, code implementation, and bug fixes.

Criminal Lawyer | *Mar/2018 to Oct/2023*

- Worked in criminal defense, client meetings, legislative analysis, legal opinions, and consultancy. Responsibilities included contract drafting, team training, compliance, regulatory monitoring, government negotiations, and document management. Conducted legal proceedings, hearings, investigations, and various administrative and financial activities, **both independently and in prestigious Economic Criminal Law firms in Brazil.**

LANGUAGES

Native Portuguese | Advanced English | Intermediate Spanish

EDUCATION

Bachelor's Degree in Systems Analysis and Development | Centro Universitário UNA | *Mar 2023 to Dec 2025 (In Progress)*

Salesforce Specialization | DBC Company | 336 hours | *Mar/2023 to May/2024*

Vem Ser DBC | DBC Company | 390 hours | *Dec/2023 to Mar/2024*

Salesforce Core Developer Bootcamp | OSF Digital | 160 hours | *Oct/2023 to Dec/2023*

Immersive Training Course in Salesforce Development | CSP Tech | 60 hours | *Sep/2023 to Oct/2023*

Web Development Bootcamp focused on Ruby on Rails | Le Wagon São Paulo | 400 hours | *Apr/2022 to Jul/2022*

Postgraduate in Economic Criminal Law | IBCCRIM - University of Coimbra | *Aug/2020 to Jul/2021*

Bachelor of Law/Postgraduate in Criminal Sciences | Pontifical Catholic University of Minas Gerais | *Jun/2014 to Dec/2019*

MAIN PROGRAMMING PROJECTS

• Salesforce Challenge | *Salesforce, Apex, Flows, LWC*

Challenges: Customizing objects within native limitations; Implementing REST endpoints; Automating email sending; Managing and cleaning up mass data.

Description: This project was developed to implement functionalities in the Salesforce platform focused on effective management of Account and Order objects and creating a custom object. Key features include field customization, creation of REST endpoints for account upsert and order insertion, automated email sending upon account creation via triggers and LWC, automatic updating of total sales values using Flow Trigger, and data cleanup with scheduled processes to delete old orders..

[See the documentation for more information.](#)

• agiDoc | *Java, Spring (Web, Data, and Security), Oracle, MongoDB, Postgres, Mockito, and Kafka.*

Challenges: Data management and query performance optimization; Security and testing; Team collaboration.

Description: agiDoc was designed to address specific challenges outlined in the UN's Sustainable Development Goals (SDG), with a focus on SDG 16 - Peace, Justice, and Strong Institutions. Through an innovative CLM (Contract Lifecycle Management) solution, the project aims to improve efficiency and transparency in contract management. It leverages technologies such as Java, Spring (Web, Data, and Security), Oracle, MongoDB, and PostgreSQL databases, with unit testing via Mockito and Kafka. The project was developed in close collaboration with QA, frontend, and PO teams, aiming to simplify bureaucratic processes in contract management, identified through previous personal experience in procurement processes. [See the documentation.](#)

• CSPlane | *Salesforce, Apex, Flows, Visualforce, Copado Essentials*

Challenges: Immersion in the Salesforce environment; Developing a business solution for corporate travel management; Implementing custom objects and fields, Flows, and Apex functionalities; Using Copado Essentials for deployment; Documentation.

Description: This project focuses on corporate travel management, sales, and expense management, developed during the Immersive Salesforce Development Course at CSP Tech. CSPlane was designed to meet the specific demands of the proposed business scenario, integrating solutions developed for exercises and customizations using advanced Salesforce tools to optimize the user experience. Features include automatic generation of invoices in PDF format, data handling and presentation on a Visualforce page, and use of custom objects in Salesforce. The project applied various concepts in practice, such as Apex Language, Visualforce Pages, functional platform customization, Triggers, and Testing, as well as deployment via external tools. [See the project documentation for more information.](#)

• Movies API | *Ruby on Rails; PostgreSQL; RSpec; Postman*

Challenges: First API built using Ruby on Rails; Defining the tests to be validated by RSpec.

Description: First API built using Ruby on Rails; Defining the tests to be validated by RSpec. Description: A Ruby on Rails API that follows the RESTful standard, providing a movie catalog service with two endpoints: one to read a CSV file and register movies in the database, and another to list all registered movies in JSON format, always ordered by the release date. In addition to allowing search for specific movies, the API includes unit tests with RSpec. [See the code repository.](#)

• Let's Go | *Ruby on Rails, Javascript, HTML/CSS, Bootstrap, PostgreSQL, Git, and APIs*

Challenges: Full project conceptualization; API integration; Time management

Description: Utilizing the Ruby on Rails framework, with user authentication and integration of APIs such as Mapbox (for geolocation), Cloudinary (for photo uploads), and WebSocket (for private messaging between users), as well as nested comments (allowing users to reply to posts and sub-replies), "Let's Go" is a web application resembling a social network. It enables users to announce events (public or private), confirm attendance, chat with friends, and comment on event posts.

[See the code repository.](#)

• Rent for All | *Ruby on Rails, Javascript, HTML/CSS, Bootstrap, PostgreSQL, Git, Cloudinary*

Challenges: First group versioning project; First free project from the bootcamp. The group was responsible for everything from initial conception, scoping limitations, to completion in one week; API implementation.

Description: Using the Ruby on Rails framework and focusing on the need for short-term item rentals, we developed "Rent for All," a marketplace service that allows users to search for and list items for rent. [See the code repository.](#)

OTHER EXTRACURRICULAR ACTIVITIES

- Leadership and Organizational Roles:

- o Director of Simulations at the Youth Institute of Penal Sciences (ICP Jovem) | Jan/2021 - Jan/2022
- o Host of the Youth Institute of Penal Sciences (ICP Jovem) Podcast | Jan/2019 - Jan/2021
- o Communications Director at the Youth Institute of Penal Sciences (ICP Jovem) | Jan/2019 - Jan/2021
- o Organizer of the 1st Brazilian Criminal Law and Criminal Procedure Competition | Jan/2020 - Jan/2021
- o Organizer of the 1st Minas Gerais Criminal Law and Criminal Procedure Competition | Jan/2019 - Dec/2019
- o Coordinator of the Penal Reform Study Group (GERP) - UFMG | Feb/2019 - Jun/2019